FAQ - EXHIBITORS

- Is there an Exhibitor Guide?
 - Yes, you need to download the guide on this page and take note of the Sheraton conditions. :
 - https://legrandrendezvous.ca/guideexpostant/

-Can I reserve my booth larger than shown on the plan?

 Yes, depending on availability, we can offer space for a very large booth. Contact Pierre Lachapelle 514 591-3189 or by email <u>direction@aqie.ca</u> to discuss your needs.

-What type of flooring does the Salon offer?

• The floor is covered with carpet (see pictures at the bottom of the page). If your equipment can damage the carpet, you must provide a carpet pad to protect the existing one. Contact DEE, Dianne Lachance 514 - 646 -2251 if necessary.

-Where can I get a rigid or flexible kiosk with all the accessories?

You will find on this page the suppliers accredited by the Show:
 <u>https://legrandrendezvous.ca/guideexpostant/</u>

- What exactly does the Salon provide for my booth space?

• <u>Unless otherwise specified</u> by you to DEE (Dianne Lachance 514 - 646 -2251) your space includes curtains according to the size of your rented space.

Chaque espace inclus rideaux de fond et côtés

- 1 mur de fond de 8' de haut par la largeur de votre kiosque
- 2 murs de côté de 3' de haut par la largeur de votre kiosque
- 1 poubelle + sacs

NON REQUIS SI VOTRE KIOSQUE A UN MUR DE FOND RIGIDE

Veuillez l'indiquer sur le formulaire de commande.



• Can I exhibit with very large equipment?

- The convention center may limit the display of very large equipment due to limitations on electrical voltage and/or access to your booth.
- However, the following voltages are available: 120- 240 and 600 volts. To obtain the required electrical source for your booth, contact Nancy Sarrazin at 450-687-8012.

- You must also bring your own carts to transport your equipment. See Sheraton's exhibitor guide for the measures to respect. Click HERE
- Am I responsible for my electricity?
 - **Yes,** each exhibitor must request the power supply according to their needs. Contact Nancy Sarrazin of Saint-Martin Électrique at 450-687-8012.
- Can I store my booth after the show?
 - No storage, unless by special agreement with the Sheraton Laval, will be tolerated after the dismantling date. Failure to comply with this measure will result in a fee of \$1,000/day. Sheraton Laval is not responsible for the loss or theft of any material.
- Display: Can I hang materials and/or displays from the ceiling?
 - NO. Due to the special conditions at the Sheraton, it will not be permitted this year to suspend the ceiling display.

- Internet access: Do exhibitors have access to the internet?

- Internet is not included in the showroom. However, for a fee applicable by the Sheraton, it is possible to have access to the internet upon request (minimum 2 weeks before the event).
- However, for the mini-conferences an internet connection is available for 1 device only.
- Internet is available in public areas.

- Do exhibitors get a special room rate at the Sheraton?

• YES, A limited number of specially priced rooms are available. See details on the website. <u>https://legrandrendezvous.ca/hebergement/</u>

- What sanitary measures are required?

 Sanitary measures are changing rapidly to allow a Salon and Banquet with a minimum of restrictions. However, since these measures are evolving, we recommend that you visit the following site https://www.quebec.ca/sante/problemes-de-sante/a-z/coronavirus-2019/mesuresen-vigueur/activites-et-sorties/reunions-congres-ceremonies-salons-et-expositions to know the measures in effect. • PERIOD OF ASSEMBLY OF YOUR KIOSK.

The set-up time for your booth may vary depending on the area in which your booth space is located

• see procedures for delivery of your equipement document for instructions on web site

IMPORTANT: If you have large equipment/accessories (such as booth, cutting table, printer, LED screen etc.) and especially if your booth is located in the Laval 1-2-3 zone, you must contact the Sheraton at least 10 days prior to the show date to coordinate delivery, Roxanne Pagé at 514-653-2440 or by email rpage@sheraton-laval.com

YOUR KIOSK MUST BE READY TO WELCOME VISITORS AS OF APRIL 21, 10:30 AM

• Can I store my booth after the show?

No storage, unless by special agreement with the Sheraton Laval, (Roxanne Pagé) will be tolerated after the dismantling date. Failure to comply with this measure **will result in a fee of \$1,000/day.** The Sheraton Laval is not responsible for the loss or theft of any material.

• Accessories and kiosks

 For all your needs to rent a booth and or for your accessories such as personalized tablecloth, roll-up, contact the 2 suppliers approved by the Show. DEE and FabrikCo

FAQ - MINI - CONFERENCE

- Mini-conference: Room vs. Capacity

- The show offers its exhibitors 4 meeting rooms. The capacity of the rooms varies from 30 to 45 people in theater style (may vary if distancing is required).
- The cost is \$250 for AQIE/AQIFE members or \$275 for a 30 minute session

- Mini-conference: Do exhibitors have access to the Internet?

• For the mini-conferences an internet connection is available for 1 device only.

- Mini-conference: TV screen available

- You can make a PowerPoint or video presentation using a 65" smart 4k UHD screen
- For specific technical needs, you can contact Jan Janvier at Sync Production:
 y.janvier@sync-productions.com

FAQ - EXHIBITORS' BANQUET

- Reservation BANQUET

- To buy your ticket click here : <u>https://legrandrendezvous.ca/banquet/</u>
- If you wish to reserve a complete table for you and your guests, for 8 people. Please contact Huguette Chartrand. cell. 514 497- 8362, B. 514 876-4176 or info@aqie.ca

- About BANQUET

- The Exhibitors' Banquet will be held at 7:00 p.m., Thursday, April 21, at the Sheraton Laval
- You must confirm your menu choice by March 30 at <u>info@aqie.ca</u> to avoid additional charges. A form will be sent to you after you register for the Banquet.

- What sanitary measures are required?

- The sanitary measures are identical to those required in restaurants at the time of this event.
- What is the recommended dress code?
 - Evening wear

FAQ - EXHIBITION VISITORS

- NO FEE PASS REQUIRED

- To get a ticket as a visitor of the show click here.
- A pass fee will be charged for visitors who come to the IBC without a pass.

Do you have any questions? Ask your question to direction@aqie.ca

cc info@aqie.ca



Exposure floor covering